

Terms and Conditions of Membership at the Calgary Zoo

- All annual passes and memberships are non refundable and non transferrable and can only be used by the person to whom it is issued
- Annual pass or Zoo membership card **MUST** be presented at the gate to gain entry to the Calgary Zoo
- Calgary Zoo reserves the right to request identification and can revoke annual pass or Zoo memberships as it sees fit
- Annual pass or Zoo membership guest pass users must enter the Zoo with another valid annual pass holder or Zoo member- child or adult
- There is a charge for the replacement of lost cards
- Prices, terms and conditions may change without notice
- Use of annual pass or Zoo membership constitutes acceptance of the terms and conditions of the Calgary Zoo membership program.

